

ADMINISTRATOR AND USERS ON THE WELCOME SCREEN

The Welcome Screen Appears then Logs off

A User Logon Request Is Rejected Without Any Messages

<http://support.microsoft.com/?kbid=313322>

If the above is not the case, this does work and has been verified:

This problem turns out to be that the Winlogon userinit entry is being set to "wsupdater.exe," and not "userinit.exe,".

From here, you can either opt to slave the drive and then use:

Editing the Registry for "other" Users

http://www.dougknox.com/xp/tips/xp_adv_reg_editing.htm

Then:

Go to Start/Run/Regedit and navigate to this key:

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Winlogon.

In the right pane under Userinit, Change the key to read:

C:\Windows\System32\Userinit.exe,

Or download and run the reg file on line 263 (right hand side), if Windows is installed on C:\Winnt. If not, modify the edit manually.

http://www.kellys-korner-xp.com/xp_tweaks.htm

Or:

Place your XP CD in and navigate to the Recovery Console.

Change the C:\Windows prompt to: C:\Windows\System32 and copy userinit.exe to wsaupdater.exe

Reboot into Safe Mode and modify:

change userinit in HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Winlogon from wsaupdater.exe, to userinit.exe,

Added info:

Recovering XP using the Recover Console (Line 333) Right hand side:

http://www.kellys-korner-xp.com/xp_tweaks.htm

The "Welcome" Logon Screen Does Not Appear

On a Windows XP-based computer that is part of a workgroup and has the Fast User Switching feature

enabled, the computer may start without displaying the "Welcome" logon screen.

The Guest account is not relevant when Windows determines if there is only one user without a password. If there is only one user registered on the computer, the "Welcome" logon screen is not displayed before the account is logged on.

You can use the Fast User Switching feature to gain access to the Guest account.

Note that this behavior occurs only if the user account is part of a workgroup (not a domain) and any of the following conditions exist:

- No password is configured for the user account.
- No other users are registered on the computer.

To work around this behavior, either add a second user to the computer or create a password for the user account. This prevents the account from being logged on automatically.

Show Administrator on the Welcome Screen

Control Panel/Users/Change the Way Users Logon/Welcome Screen or...

Start/Run/Regedit Key

[HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\ CurrentVersion\Winlogon]
Value Name: LogonType Data Type: REG_DWORD (DWORD Value) Value Data: (0 = Classic Mode, 1 = Welcome Screen) Create a new DWORD value, or modify the existing value, called 'LogonType' and edit the value according to the settings below. Reboot.

Add Users to the Welcome Screen

Start/Run/Regedit

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows
NT\CurrentVersion\Winlogon\SpecialAccounts\UserList
Create a value for the users you want to list (using the Username), and set the value to 1.

TweakUI Option to Remove Welcome Screen:

About/Policy/Run Group Policy Editor/Administrative Templates/System/Logon/Don't Display Welcome Screen.

Restore the Windows XP Welcome Screen

Some 3rd party applications, such as PCAnywhere, replace the Windows XP logon routine with their own. This script is designed to correct this, and allow you to use the Windows XP Welcome Screen.

Usage: Download [fix_xp_logon.vbs](#) and save this file to your hard drive. Navigate to where you saved it and double click the file. A confirmation dialog will appear when finished. You may need to log off/back on or restart your computer for the change to take effect. This script can be viewed in Notepad or any text editor, as to the specific Registry key and value that are updated. [Download Here](#).

VPN Disabled the Welcome Screen

Start/Run/Regedit

HKEY_LOCAL_MACHINE\Software\Microsoft\Windows NT\Current Version\WinLogon. In the right pane, remove the entry for Gina.DLL.

Hide Users from the Welcome Screen

Start/Run/Regedit

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Winlogon\SpecialAccounts\UserList.

Note: There is a space between Windows and NT.

Add the username you wish to hide as a DWORD value. Set the value to 0 (zero). This will prevent the user from showing up on the welcome screen. You will need to press CTRL-ALT-DEL twice at the logon screen to get the old Win2K logon, to be able to logon to the account you've hidden. Adding a username and setting the value to 1 will cause that user, such as Administrator, to show up on the Welcome screen as well.

TweakUI Option to Remove Users from the Welcome Screen:

About/Policy/Run Group Policy Editor/User Configuration/Administrative Templates/Start Menu and Taskbar/Remove User Name from Start Menu.

The Administrator Logon Dialog Box May Be Hidden

The Administrator Logon dialog box may be hidden under the Welcome screen when the AutoAdminLogon feature is enabled and the user account is either deleted or missing.

-or-

The Log On to Windows dialog box may be displayed with incorrect credentials after the Autologon feature had been unsuccessful, and you received the following error message:

The system could not log you on. Make sure your user name and domain are correct, then type your password again. Letters in passwords must be typed using the correct case.

This problem can occur because the Autologon feature is attempting an automatic logon for a user account that does not exist. Either the account has been deleted or removed, but the registry settings for that account are still intact.

To work around the problem that concerns the hidden Administrator Logon dialog box, press ALT+TAB to bring the dialog box to the front of the screen so that you can log on to the computer with valid credentials.

To work around the other problem, remove or update the appropriate registry key if the Autologon feature is required for an existing account. If you do not need or you do not want the Autologon feature, change the setting of the Autologon feature so that Autologon=0.

The symptoms that are described in this article may occur if the following conditions are true:

- The AutoAdminLogon feature is enabled for an administrator account.
- The account for which the AutoAdminLogon feature is set, is either deleted or does not exist, but the registry settings for the Autologon feature for that account are still in the registry. The symptoms occur whenever you delete an account for which the Autologon feature is set.

The registry and its settings are:

HKEY_LOCAL_MACHINE\Software\Microsoft\Windows NT\CurrentVersion\Winlogon

DefaultDomainName (REG_SZ) : <Computer name>

DefaultUserName (REG_SZ): <User name (admin)>

DefaultPassword (REG_SZ): <Password>

AutoAdminLogon (REG_SZ): 1

AutoLogonCount (REG_DWORD) : any value greater than one (1)

Users Are Missing from Welcome Screen in Safe Mode

When you start a Microsoft Windows XP-based computer in Safe mode, if you have the Welcome Screen enabled, not all user accounts are displayed on the Welcome Screen.

User accounts that do not have administrative privileges are not listed on the Welcome Screen. Users with Standard or Limited account types do not have access to start in Safe mode.

Log on with an account that has administrative rights, perform the necessary maintenance. After that, start the computer normally, not in Safe mode, and you can log on with any user account.

Disk Quota Default Setting Prevents Logon Request

When you attempt to log on to your computer, you may receive the following error message:

Windows cannot log you on because your profile cannot be loaded. Check that you are connected to the network, or that your network is functioning correctly. If this problem persists, contact your network administrator.

Detail - There is not enough space on the disk.

This behavior can occur if the system administrator has enabled the Disk Quotas feature on the system partition with a default setting of 1 KB. A user must have at least 2 MB of available disk space for logon purposes.

To resolve this behavior, you must either increase the amount of disk space that users can use or you must disable the Disk Quotas feature, by performing the following steps:

1. Log on to your system with an administrator account, for example, owner or administrator.
2. Click Start, and then click My Computer.
3. Right-click on the system drive (usually drive C), and then click Properties.

4. Click the Quota tab.
5. Either increase the amount of disk space available to users by changing the "Limit disk space to" option or disable the Disk

Quotas feature by clicking to clear the "Enable Quota management" check box.

The Disk Quotas feature restricts the amount of disk space that a user account can access on an NTFS volume. Other tasks, such as, printing, could also be unsuccessful if the disk quota is not sufficient.

The following information is a summary of disk space units used in the Quota window:

KB (kilobyte) = 2^{10} bytes = 1,024 bytes
MB (megabyte) = 2^{20} bytes = 1,048,576 bytes
GB (gigabyte) = 2^{30} bytes = 1,073,741,824 bytes
TB (terabyte) = 2^{40} bytes = 1,099,511,627,776 bytes
PB (petabyte) = 2^{50} bytes = 1,125,899,906,842,624 bytes
EB (exabyte) = 2^{60} bytes = 1,152,921,504,606,846,976 bytes

Failure Events Are Logged When the Welcome Screen Is Enabled

Windows XP attempts a limited logon for each account that is displayed on the Welcome screen to determine whether to prompt the user for a password. An attempted logon is logged for each account displayed.

To prevent these events from being logged, disable the Welcome screen and use the classic logon screen or turn off auditing of logon events.

Using CTRL+ALT+DEL Key Combination Opens Task Manager

When you use the keyboard combination CTRL+ALT+DEL to open the Windows Security window, Task Manager is opened instead. This issue occurs if you configured Microsoft Windows XP to use the Welcome screen.

To resolve this issue, disable the Welcome screen. To do this, follow these steps:

1. In Control Panel, click User Accounts.
2. Click "Change the way users log on or off".
3. Click to clear the "Use the welcome screen for fast and easy logon" check box.
4. Click OK.

NOTE: The "Fast User Switching" option is disabled if the Welcome screen is disabled.

Most of the options that are available on the Windows Security window, including the "Locking the computer" option, can be selected on the Shut Down menu in Task Manager. You can also lock the computer by using the Windows logo key+L keyboard combination.

A User Account Does Not Appear in the User Accounts Tool or the Welcome Screen

An existing user account may not appear in the User Accounts tool in Control Panel, or on the Welcome screen. You may also receive the following error message when you attempt to create a new account:

The account already exists

This behavior occurs because you have disabled the account. Disabled user accounts do not appear in the User Accounts tool, or on the Welcome logon screen. You can only access these accounts in the Local Users and Groups snap-in.

To resolve this behavior, first determine whether an account is not active:

1. Click Start, right-click My Computer, and then click Manage.
2. Expand the Local Users and Groups node.
3. Click Users.

If the user account is displayed with a red X through it, it has been disabled.

To enable the account:

1. Double click the account.
2. Click to clear the "Account is disabled" check box.

Windows XP Stops Responding at the Welcome Screen

When you restart Windows XP and the Welcome screen is displayed, your computer may stop responding: neither the keyboard nor the mouse work. When you restart your computer again using the F8 key, you may receive the following error message:

System restart has been paused:

Continue with system restart.

Delete restoration data and proceed to system boot menu.

This problem can occur when your computer enters into the Hibernate mode and accesses a corrupted memory snapshot.

To resolve this problem, select the "Delete restoration data and proceed to system boot menu" option which enables the computer to perform a normal restart, instead of performing the restoration process while the computer is in Hibernate mode.

Logon Name Not in Task Manager or Under Documents & Settings

When the Welcome screen is appears, the names that are displayed do not match any of the names of users' folders under the Documents and Settings folder or any of the names on the Users tab in Task Manager.

This behavior may occur if you have changed the name of the account in the User Accounts tool in Control Panel. By doing so, the new name appears on the Welcome screen, but the actual account name remains the same. The folders under the Documents and Settings folder and the names that are listed in Task Manager show the actual account name.

To resolve this behavior, if the display name for a user account has been changed, you can find out which account the new display name belongs to by logging on as that user, starting Task Manager, and then clicking the Users tab.

The user account that is marked as active is the one that is currently logged on. Also, you can find out which of the folders under Documents and Settings belongs to the currently logged-on user by right-clicking Start, and then clicking Explore. Windows Explorer will then start in the Start Menu folder of the currently logged-on user's folder.

Remove Logoff from the Start Menu

In TweakUI for XP go to the Explorer entry. Remove the check mark from Allow logoff on Start menu. You'll need to log off/log on or reboot to see the change.

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